

## Organisational response

**Report title:** Review of the Planning Service - Blaenau Gwent County Borough Council

**Completion date:** May 2023

**Document reference:** 3571A2023

Ref	Recommendation	<b>Organisational response</b> Please set out here relevant commentary on the planned actions in response to the recommendations	<b>Completion date</b> Please set out by when the planned actions will be complete	<b>Responsible officer (title)</b>
R1	Include performance measures in the Development and Estates business plan to demonstrate the service's performance ambitions and to enable effective monitoring of the service	<p>Work to be undertaken with the Planning Service and Performance Team to include national data, information available quarterly.</p> <p>Further work to be undertaken with the Planning Service and Performance Team to look at the establishment of local PIs and including these into the new Planning System including data extracts for future reporting.</p>	<p>In line with quarterly returns.</p> <p>By April 2024</p>	Planning Service and Performance Team

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R2	Include in the Development and Estates business plan the service's contribution towards delivering the Council's corporate objectives to demonstrate its important enabling role	Work to be undertaken with the Planning Service and Performance Team to review the current business plans in the service and make alignments to the Corporate Plan.	Within 3 months	Planning Service and Performance Team
R3	The Council needs to assure itself that the planning service has robust data quality arrangements to ensure that it reports accurate performance data so that staff, members, Welsh Government and the public can place reliance on its integrity to make accurate and informed decisions	<p>Full implementation of the new Idox system to support the improvement of data quality arrangements for reporting.</p> <p>Planning information to be included within the directorate report for Regeneration and Community Services as well as the Joint Report.</p> <p>Planning information will also be included within the Council's annual self assessment.</p>	<p>March 2024</p> <p>In line with reporting requirements through the democratic process</p> <p>By October 2023</p>	<p>Planning Service</p> <p>Planning Service Performance Team</p>
R4	Full Council to consider the outcome of the scheme of delegation and planning protocol review by September 2023 and decide on future planning governance arrangements	<p>Work ongoing to progress this.</p> <p>Discussion to take place with Monitoring Officer to progress.</p>	Reporting through Committee in September 2023	Planning, Legal and Democratic Services